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How to plan your trip

To successfully use GTA's extensive network or transportation services, you merely need to know:

- Where you are and where you are going.
- What time you need to be there.
- 1. First, find the route that serves your present location and your destination.
- 2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
- 3. Finally, trace the times backwards to your current location. This is the time you need to be at the bus stop to board your bus.
- 4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

Please note that the stops represented on the schedule are "timepoints" used to pace the bus progress along the route. There are additional stops in between the timepoints, averaging every other block. You may need to estimate your departure and arrival times in between timepoints.

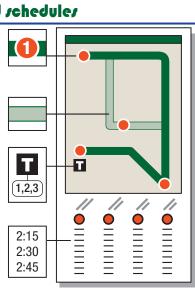
How to read the maps and schedules

The bus stops here at the times listed below the symbol in the schedule. The numbers on the map represent scheduled timepoints; other stops are served between the timepoints.

The bus travels here sometimes. See schedule for trips that travel this route variation.

The connection point shows where routes intersect and transfers to other routes may be available.

The timetable shows the time that the bus is scheduled to depart or arrive. Light times are A.M.; **bold times are P.M.** Times are approximate and depend on traffic and weather conditions. Arrive at the bus stop 4-5 minutes early.



serving close to 1,100 bus operated by the Greensboro stops in the area. GTA is Saturday and 7 Sunday routes operates 16 Weekday, 15 Greensboro Transit Agency Department of Transportation

through the Public Transportation Division. Greensboro Fransit Advisory Commission (GTAC) meetings are

student ID card. For more information on HEAT, visit college students and the general public. Students is provided in partnership with local colleges and www.rideheat.com of partner schools can ride any HEAT or GTA service universities. HEAT routes provide extended services for Higher Education Area Transit (HEAT) service fare free using a school-issued HEAT fare card or held monthly at the GTA Administrative Offices. For a ist of meeting dates, visit www.ridegta.com.

Most GTA routes begin and end at the J. Douglas Galyon Depot, 230 E. Washington Street. There, as Piedmont Authority for Regional Transportation (PART), Greyhound and Amtrak. passengers can connect with other transit services such

SCAT rider's guide, contact GTA at 336-373-2634. Community Area Transportation (SCAT) offers curbvans. For more information on SCAT or to receive a to-curb and door-to-door service in specially equipped them from using accessible GTA services, Specialized For eligible riders who have a disability that prevents

us. If you have a comment about your experience, please of public transportation. Your feedback is important to needs, but we always strive to exceed your expectations The primary goal of GTA is to meet your transportation

Greensboro Transit Agency

Phone: 336-373-2634 • Fax: 336-373-2809 223 W. Meadowview Road, Greensboro, NC 27406

GTA SERVICE HOURS (may vary by route)

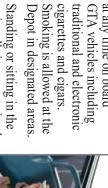
Saturday, 6:00 AM to 10:00 PM Sunday , 6:00 AM to 6:00 PM Monday - Friday, 5:15 AM to 11:30 PM

GTA bus service does not operate on:

and other dates as announced. GTA does operate on Memorial Day, July 4th and Labor Day. Thanksgiving Day, Christmas Day, New Year's Day

Rider Rules & Etiquette

- time. Please treat fellow passengers with respect. Profanity and offensive language is not allowed at any
- GTA policy requires appropriate dress while on the bus and GTA property that forbids sagging pants and clothing or leave the property. revealing tops. Violators will be asked to adjust their
- seats. All other animals are prohibited. Trained guide and other service animals assisting buses and may sit with their owner anywhere including persons with disabilities are gladly welcomed on our
- Passengers may board with up to four carry-on items per passenger.
- GTA vehicles. Food and drink in closed containers are Please refrain from eating and drinking while on board permitted but should not be opened on the vehicle.
- at any time on board Smoking is not allowed GTA vehicles including cigarettes and cigars. Smoking is allowed at the traditional and electronic



standee line whenever the bus is in operation any time. Standing passengers must remain behind the stairwells is not permitted at

- at a reasonable level to avoid disturbing others. Also, Passengers must use headphones when listening to portable electronic devices. Please keep the volume passengers or on the phone. be mindful of your volume when talking with fellow
- the elderly and persons with disabilities. There is a Please save the seats towards the front of the bus for have a more urgent need to sit down. designated area for wheelchairs on each bus. Also during crowded trips, offer your seat to others who may
- Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result in delays for you and other riders.
- For everyone's safety and comfort, please take a seat on the bus if available.

GTA for the most current information. upon request. Information is subject to change. Please call Copies of this document are available in accessible formats

Keeping Up With Your GTA

Complimentary route maps and schedules are av At Greensboro Transit Agency, we know you need wherever passes are sold, including: the latest information to make the most of your

- J. Douglas Galyon Depot 236-C E. Washington St.
- Greensboro Transit Agency 223 W. Meadowview Rd
- Melvin Municipal Office Building (City Hall) 300 W. Washington St.
- and all Greensboro Public Libraries

the following methods: You can contact and be contacted by GTA using any of

Phone: Call Customer Service at 336-335-6499. Sat., 7:00 am - 6:00 pm Sun. Hours are 6:00AM - 9:30PM M-F, 7:00 am - 9:00 pm

Website: See the latest updates and use our contact form at www.ridegta.com.

gtaheat to 40404 or visit www.twitter.com/gtaheat information by following us on Twitter. Send follow **Cell Phone Text:** Be the first to receive transit

GIA website. comment cards available on all buses or through the Customer Comments: Welcomed by submitting

related information is normally available on WFMY News 2 and WGHP Fox 8 television. Weather Delay Information: In addition, weather

download the iOS/Android app. announcements by visiting gtaheat.transloc.com or locations, bus stop arrival countdowns and service GTA Transloc Bus Tracker: Get real-time bus

com for dates and other information. Evaluation Committee (once per quarter). Visit ridegta We also welcome your input during our GTAC and public meetings, and by attending our Service

GTA Title YI Notice/Reasonable Modifications

guide and at ridegta.com. Information on reasonable modification requests are available at ridegta.com or by calling (336) 373-2182. some cases, sex, age or low income status. View our full Greensboro Transit Agency complies with federal laws Title VI Notice to the Public on board buses, in the ride their race, color or national origin, disability, and in that prohibit discrimination against people because of

SINGLE RIDE CASH CARE/PAS fare Informatio

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trips.	Adult\$1.50
vailable	Discount\$0.75
	Child (5 Yrs. Old or younger)Free
	3

lranster and HEAT student ID/passes also accepted. GTA-issued change cards, GO passFree

MULTI-RIDE PASSES

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Discount 31-day Pass\$29.00	Adult 31-day Pass\$58.00	Discount All Day Pass\$2.00	All Day Pass\$4.00

\$29.00

Dircount Pa*rrer*

during the following times: the presentation of a GTA Discount Identification Card. This free ID is available by visiting the Depot ID office Purchase and use of GTA discount passes will require

Tuesdays, Thursdays & Fridays 10 am - 2 pm

for Veteran discount, qualifying identification. must be presented for the Medicaid/Medicare discount or discount). In addition, a current Medicaid or Medicare card your card: Government-issued ID or Drivers License (Senior You will need to provide the following documents to receive



visit www.ridegta.com.

UNDAY

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MOVING YOU TO:

- Center City/Lebauer Park
- Friendly Center/Shoppes at Friendly
- **Guilford Courthouse National Military Park**
- Wesley Long Community Hospital
- Lawndale Crossing
- Super Walmart (Battleground)



For more detailed information on GTA services, please call our Customer Service Operator at (336) 335-6499 or

Featuring NC's first www.ridegta.com s first battery-electric buses blaced into municipal service 336.335.6499

Effective August 2019